

ENGLISH ARTS CHORALE COVID 19 STATEMENT

The safety of our audience and performers is our highest priority. We'll be following the latest government advice and legislation and are confident we can offer an experience that is safe, secure and, most importantly, enjoyable!

This document reflects the most recent changes to government legislation and guidance as of 19th July 2021. Please check back here before your visit to ensure you have the most up to date information.

We've outlined more about what to expect from a visit to St Mary's Church below:

- Our ticketing policy
- Social distancing measures
- Face coverings and hand sanitiser stations
- Refreshments

MAKING A BOOKING

In order to minimise queues and limit the handling of tickets, please purchase tickets in advance if you can via the website www.englisharts.org or over the phone from Monday – Friday, by calling **01737 762097**, or emailing tickets@englisharts.org. Tickets will be sent out in the post.

It will be possible to buy tickets on the night; please allow additional time for this. At present we are unable to accept cash and all payments must be made by card or cheque payable to 'EACA'.

Please be reassured that should the concert be cancelled you will be offered a full refund. We are not offering any socially distanced seats, however seating in the side aisles is likely to offer more opportunity for being socially distanced.

We would also encourage all visitors to download the NHS app to check in on arrival at St Mary's. Anyone who purchases a ticket will be required to register their name and telephone number, either on line when booking, or via a registration form on the day, as part of our commitment to Track and Trace.

YOUR VISIT TO ST MARY'S CHURCH

All our Team have been fully trained in our venue COVID health and safety measures. Please note the church will open 45 minutes before the concert start time. The concert lasts approximately 2 hours with a 10 minute interval.

There will be separate entrances for audience and performers, with clear signage provided. Our Team will be on hand to offer support.

Although government social distancing regulations are no longer in place, please respect the fact that members of the audience will be naturally cautious and keep your distance when moving around the church.

PROGRAMMES

Programmes will be available free of charge in the main entrances to the church.

FACE COVERINGS

After the 19th July 2021 you are no longer required to wear a face covering during your visit. However face coverings are strongly recommended, in line with government advice, for the duration of your visit (except for eating and drinking) or unless exempt for health reasons. Our front of house Team will continue to wear face coverings.

CLEANING AND VENTILATION

The cleaning team will ensure St Mary's Church receives additional regular cleaning before, and after your visit. This includes toilets, tables and chairs, handrails and all contact surfaces.

Doors and windows will remain open during the performance, so please make sure you wrap up warmly.

Hand sanitiser stations are available at the main doors. We ask that all visitors maintain good hand hygiene and wash/sanitise hands regularly.

REFRESHMENTS

At present we are unable to offer any refreshments at St Mary's, however you are welcome to bring your own. Please remain in your seats during the interval if at all possible.

FEELING UNWELL?

It is vital that if you or any member of your party are isolating, or have any covid-19 symptoms, you do not come to St Mary's.

We hope this information gives you the confidence to book tickets knowing that we have made every effort to protect your safety and wellbeing. If you have further questions, please contact us at Projects@englisharts.org , via Facebook, or Twitter @choirEAC

We can't wait to welcome you back to our concerts!